



Nudging consumers towards energy efficiency through behavioural science







#### 26-30 SEPTEMBER 2022 EUROPEAN SUSTAINABLE ENERGY WEEK

Going green and digital for Europe's energy transition

### Towards energy aware behaviours:

how studies on young generations can inform better policy design

# (nîn)

#### POLICY CONFERENCE

 EUSEW.EU
EUENERGYWEEK
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# AGENDA

Welcome - dr. Leen Peeters, Th!nkE

Youth and energy consumption behaviours - what have we learned? dr. Peter Conradie, imec-mict-ugent



How can we feed these learnings into better policy measures targeting younger generations? dr. Leen Peeters, Th!nk E

Panel discussion and Q&A - Focus on including youth in energy policymaking at various

#### levels



Moderation: dr. Heike Brugger, Fraunhofer ISI

- Guri Bugge, Viken County Climate Coordinator, Norway
- Sofia Magopoulou, European Youth Parliament
- Jacopo Sala, ClimatePact Ambassador in Italy and European Youth Energy Network

Conclusions- dr. Leen Peeters, Th!nkE and dr. Peter Conradie, imec-mict-ugent



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# **SESSION 1**

## YOUTH AND ENERGY CONSUMPTION BEHAVIOURS -WHAT HAVE WE LEARNED?

Dr Peter Conradie, imec-mict-ugent

















# WHAT DO MEAN BY YOUNG?



DECIDE 6 to 12 years



NUDGE 11-12 y/o (pilot) + 18 to 30 y/o (survey)



WHY High-school students (control group also includes middle age and retired)



18 to 30 y/o

















# **THE PROJECTS**

ENCHANT

**ENCHANT** uses intervention techniques such as giving information and tips, giving feedback, communicating social norms, giving a commitment, giving incentives, collective vs. individual framing, or creating competitions to increase energy efficiency in European households.



**NUDGE** aims to systematically assess and unleash the potential of behavioral interventions towards achieving higher energy efficiency; and to pave the way to the generalized use of behavioural interventions as a worthy addition to the policy-making toolbox



**WHY** tries to understand how households invest resources (in the wide sense) towards the energy transition.



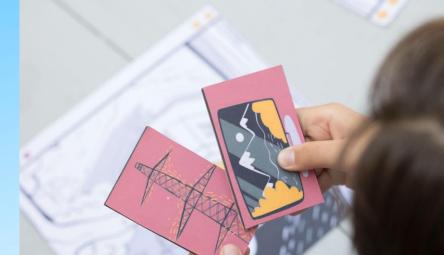
**DECIDE** aims to gain a better understanding of how energy communities and collective actions are established, managed, grow and replicated.







### DECIDE



**POWER OF COMMUNITY** BOARD-GAME

As part of **DECIDE**, the goal is to develop a toolbox that can be used to organize a community energy initiative. A particularly important stakeholder is young people. Specifically for them, DECIDE a board-game was developed.











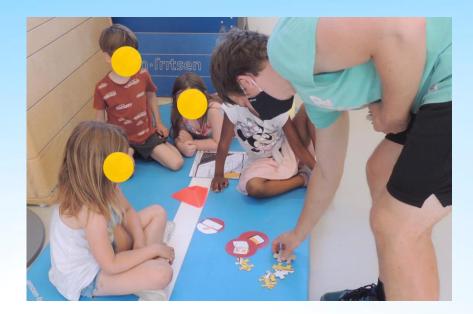






### DECIDE





#### **POWER OF COMMUNITY BOARD-GAME**

The game encourages children to use their imagination and creativity to learn how the energy system and renewable energy works













Distribution System Operator (DSO)





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# WHAT DID WE LEARN?

- Engaging for various generations of players, not only for children.
- Versatile for workshop organisers/educators/game instructors to adjust the level and detail of explanation of sustainable energy and energy communities to different types of players.
- Ideal for informal educational activities within schools or family settings.







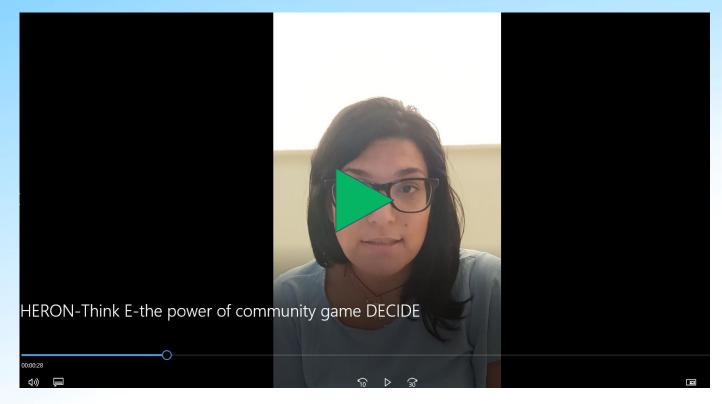








### VIDEO TESTIMONIAL GREEK SCHOOL - HERON





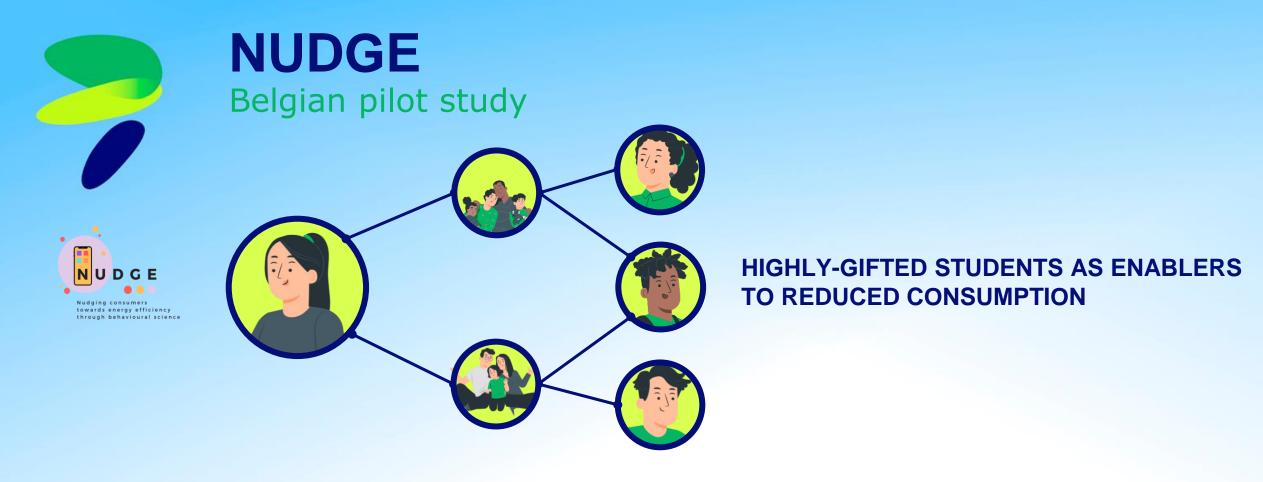
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Through educating pupils on energy consumption, ways to reduce energy and tracking energy consumption, a network effect can be realised, where parents, siblings and grandparents can also be reached, and their behaviour impacted.













### **NUDGE** Highly-gifted students as enablers of reduced consumption



Welk percentage van het totaal elektriciteitsverbruik in België wordt opgewekt door	
hernieuwbare energiebronnen (zon en wind, in 2020)?	

Minder dan 20 %

21 - 40 %

41 - 60 %

Meer dan 60 %

Ik weet het niet

Which percentage of the total electricity use in Belgium is generated through renewable energy sources in 2020?

This is measured in part by tracking energy consumption, but also by assessing people's knowledge of energy production, consumption or strategies to reduce consumption.



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Nudging consumers

towards energy efficiency through behavioural science



#### **Series of 5 lessons:**

- gas consumption at home
- electricity at home
- electricity outside the house
- 🔊 water
- nudging



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**Testimonial by Zeger Van Pottelbergh** 





#### **Examples**

- What is 'Power' + how to calculate it?
- What is 1 kWh + what can you do with 1 kWh?
- How much energy do devices consume?
- How to save energy at home and by policy makers



**ENCHANT** 







### **NUDGE** Belgian pilot study







#### EXAMPLE OF SELF-SUSTAINING SYSTEM AT HOME



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European

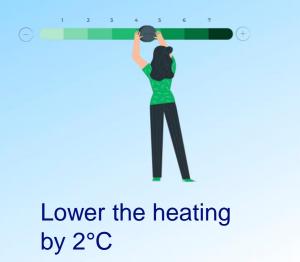
Commission



#### **NUDGE** Challenges to save energy



#### **Personal + classical challenges:**





Close the doors

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Take shorter and

colder showers



Hang laundry out to dry instead of drying in the dryer

















### NUDGE Results of energy saving measures





energie ID Ŵ 4  $\bigcirc$ < 2022 -Afval Mobiliteit Fneraie Water Productie Opvolging van je verbruik dil 🖿 Elektriciteit Aardgas -25% -38% -76% -88% jan. feb. mrt. apr sep. nov. dec. Werkelijk Verwacht **GENERAL** 9 Automatische klimaatcorrectie 🕕 Verbruik Besparing **SAVING** 10.909 kW **↓ -40** %

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#### **NUDGE** Challenges to save energy



NUDGING to REDUCE energy consumption

2 3 4 5 6 7

Lower the heating of

public buildings by

2°C



Grants for sustainable energy



More taxes for highly polluting transport



Collect pumped groundwater during construction



Energy courses for all children









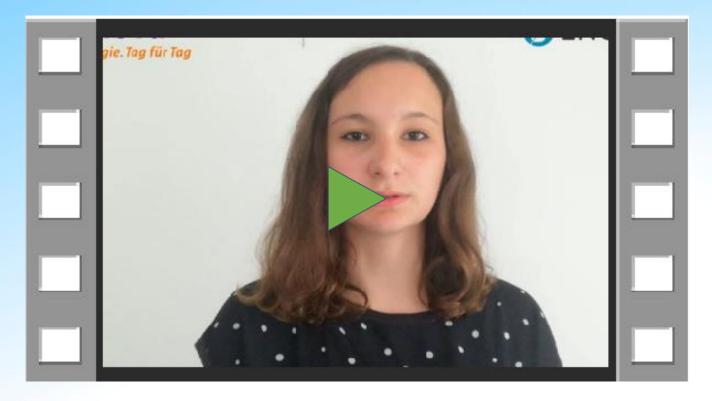








#### **ENCHANT** Badenova partners and their movation to engage in **ENCHANT**







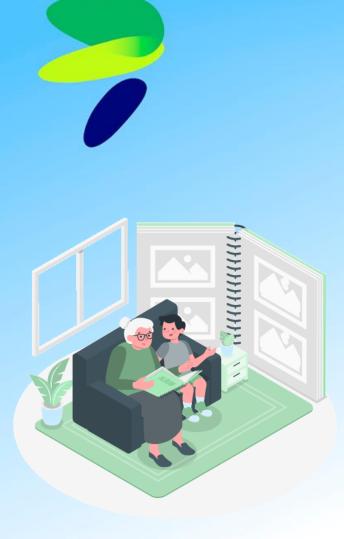












**Are there (generational)** differences in attitudes, behaviour and behavioural intention in relation to sustainability and sustainable behaviour?

















# WHAT DO WE MEAN WITH YOUNG?



We used a flexible definition ranging between 18 and 25 and 18 and 30, depending on the available samples within each sub-study across NUDGE, WHY and ENCHANT (surveys).



















# **HIGHER AMBITION TO RENOVATE**

Younger participants state that they have higher ambitions for renovation, including renovations that are more substantial. Also includes more ambitious upgrades. (ENCHANT, youth vs. others)



















# MORE INTENT TO REDUCE HEATING-RELATED ENERGY CONSUMPTION



States having a higher intent to reduce heatingrelated consumption in the winter (NUDGE, youth vs. others)

While youngsters seem to be more prone towards energy **sufficiency** actions, adults are more favourable to energy **efficiency** actions (WHY, youth vs. others)















# YOUTH AND POLICYMAKING

Youngsters ask for more action from policymakers than adults. In fact, they see regulations as a barrier more often than adults. (WHY, youth vs. others)

















### HOW DO THEY THINK ABOUT SUSTAINABILITY AND THE ENVIRONMENT?

Younger people (18-30) feel more hopeful but also more anxious when thinking about sustainability. (ENCHANT, young vs rest)

Similar levels of environmental concern (18-30) (NUDGE, young vs rest)

Behaving pro-environmentally is natural to younger people, while for older adults, it is still a role to that they play (WHY, youth vs. others)



















# **BELIEF IN GLOBAL WARMING AND THE AWARENESS OF CONSEQUENCES**



Same belief in global warming (ENCHANT, young vs rest)

Same awareness of the consequences (NUDGE, young vs rest)

More ascription of responsibility (NUDGE, young vs rest)

Youngsters and adults agree that society will not do too much to fight against the actual climate crisis (WHY, youth vs. rest)

Nevertheless, youngsters envision that society as a whole will participate in solving the climate crisis but adults think that social protest are unavoidable (WHY, youth vs. rest)



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## **FAMILIES**?



















# LOWER KNOWLEDGE ABOUT ENERGY AWARENESS AND CONSUMPTION

Young cohort has lower knowledge about their consumption, while young families have higher knowledge (ENCHANT, young vs rest)

Young cohort stating less awareness of energy saving knowledge (NUDGE, young vs rest)

The biggest barrier for youngster is their lack of knowledge to perform pro-environmental actions while for adults it the fear of losing comfort (WHY, youth vs. rest)



















# LOWER KNOWLEDGE ABOUT ENERGY AWARENESS AND CONSUMPTION



Receive their information about sustainability to a much larger degree from friends and less from TV or reading sources (ENCHANT, young vs rest)

If they have tried to inform themselves about energy measures, they have done so less with professional energy counsellors (ENCHANT, young vs rest)

















# SOCIAL NORMS APPEAR TO BE AN IMPORTANT MOTIVATOR

Both for the intention to reduce heating-related consumption and the intention to perform a renovation, the impact of social norms are higher (NUDGE, ENCHANT, young vs rest)



















### HOME OWNERSHIP AFFECTS THEIR ABILITY TO IMPLEMENT ENERGY SAVING MEASURES



If they have not implemented renovation measures, it is mostly because they are not owning the place they live in (ENCHANT, young vs rest)

















# ESPECIALLY AMONG YOUTH, COMFORT SEEMS TO BE A DEALBREAKER



Less willing to try keeping indoor temperature at 19/20°C during winter (ENCHANT, young vs old)

Energy saving actions impeded by comfort and renting property (ENCHANT, young vs old)

Loss of comfort negatively impacts attitudes towards reducing energy consumption (NUDGE, youth vs. old)















## **ESPECIALLY AMONG YOUTH, COMFORT SEEMS TO BE A DEALBREAKER**

#### Peak-load shifting almost non-existent among youth (ENCHANT, young vs others)

Less attentive to their water consumption (ENCHANT, young vs others)

















# FAMILIES BEHAVE A LITTLE DIFFERENTLY



Families are quite motivated, have higher knowledge about their energy consumption and are already engaged in energy efficiency measures (ENCHANT, families w/ children vs. others)

Less inclined to give up unnecessary appliances (e.g., tumble-drier, gaming console) (ENCHANT, families w/ children vs. others)















## **CONCLUSIONS**

While we can measure some these differences in the attitudes, behaviour and intents across the performed surveys emphasise that age often only explains a very small percentage of intent or behaviour (1-2%).





## CONCLUSIONS

Attitudinal or contextual factors appear to have more explanatory power, i.e.: the impact of home ownership on ability to renovate.



















#### CONCLUSIONS

#### Intergenerational learning as butterfly effect:



**By means of a board game** (DECIDE, board game, 9-12y)

By means of energy conservation courses, which are eventually practiced at home (NUDGE, BE pilot)















#### **SESSION 2**

#### HOW CAN WE FEED THESE LEARNINGS INTO BETTER POLICY MEASURES TARGETING YOUNGER GENERATIONS?

Dr Leen Peeters, Th!nk E



















## **MEANINFUL INVOLVEMENT**































### **TAILORED PLANS**

















### **BUILT ON FACTS CAMPAIGNS**

















# CREATIVE **EDUCATION**

















# PANEL AND Q&A

FOCUS ON INCLUDING YOUTH IN ENERGY POLICYMAKING AT VARIOUS LEVELS





**GURI BUGGE** Viken County Climate Coordinator, Norway



**SOFIA MAGOPOULOU** European Youth Parliament



JACOPO SALA ClimatePact Ambassador in Italy and European Youth Energy Network



















A CLIMATE MATTER CLOSE TO MY **HEART** (YOUTUBE)

A climate matter close to my heart

Hear from Viken County children and teenagers what they want to change!













# Conclusions

#### dr. Leen Peeters, Th!nkE and dr. Peter Conradie, imec-mict-ugent









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NUDGE

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